

Code of Conduct: Parents

1. I will complete and return the Medical Information Form as requested by the organisation and provide details of any health conditions/concerns relevant to my child on the consent form. I will report any changes in the state of my child's health to the coach prior to training sessions or events. I will ensure that the organisation has up-to-date contact details for me and for any alternative person(s) as required.
2. I will deliver and collect my child punctually to and from training sessions/events. I will inform a member of the committee or coaching staff if there is an unavoidable problem.
3. If the organisation changes my child's lane and/or changing times, I will remember that the change is to provide appropriate levels of training and to enable my child to progress, and I should always therefore support and encourage this.
4. I will ensure my child is properly and adequately attired in appropriate swimwear as laid down in our guidelines, for the training session/ events including all mandatory equipment, e.g. hats, goggles, club T-Shirts etc. Details of MSSC swimwear guideline can be found on our website.
5. I will inform the coach/welfare officer before a session if my child is to be collected early from a training session/event and if so, by whom.
6. I will encourage my child to obey the rules and teach them that they can only do their best.
7. I will behave responsibly as a spectator during training/events and treat members, coaches, committee members and other parents of members of both my child's organisation and any other organisation with due respect, in accordance with the Swim England commitment to equality and diversity.
8. Promote the positive aspect of the sport and never condone the use of inappropriate or abusive language, inappropriate relationships, bullying, harassment, discrimination or physical violence within the organisation environment.
9. I will show appreciation and support my child and all the team members.
10. I will never punish or belittle a swimmer for losing or making a mistake.
11. I will ensure my child's needs are met in terms of nutrition and I will listen to advice given from the coach/nutritionist.
12. I will support the coach and committee appropriately and raise any concerns I may have in an appropriate manner to the welfare officer.
13. I will not enter poolside unless requested to do so or in an emergency.
14. If I wish to have a discussion with the coach, I will check with the welfare officer or a member of the committee as to how this can be arranged.
15. Most of all, I will help my child to enjoy the sport and to achieve to the best of their ability.
16. Ensure that all fees, whether monthly, yearly are paid promptly and one-off payments for galas competitions are paid at the time of entry.
17. Parents should be aware that MSSC prohibits, bullying, derogatory remarks about other members, coaches, officials, local staff or a facility we use or visit, whether physical, verbally or posting comments on any media or social networking site any of the above will breach the Maldon Sharks code of conduct for parents.
18. Ensure you work to the parents Acronym
 - Praising
 - Accepting
 - Recognising
 - Encouraging
 - Nurturing
 - Teaching
 - Supporting

The organisation will:

1. Inform you at once if your child becomes ill and will ensure their wellbeing until you are able to collect him/her.
2. Ensure good child safeguarding guidelines are always followed to keep your child safe.
3. Ensure all activities are properly supervised/ taught/coached and that consent is obtained for any activity outside of that previously agreed.

Wavepower 2020-2023

You have a right to:

1. Make a complaint to the organisation if you feel the organisation or a member of the organisation is not acting appropriately or in accordance with Swim England/organisation rules and regulations. Details of how to do this can be obtained from the Welfare Officer.
2. Make a complaint on behalf of your child to the Swim England Office of Judicial Administration.

Signed

Date:

Member name